

Quality Measure	Required Documentation	Age	Frequency	90%tile- *Pending
<b>SAFETY</b>				
Screening for Fall Risk	Risk assessment must include: - Did the patient fall? - Number of times fallen - Did injury occur?	≥ 65 yrs	Annual	*91%
<b>PREVENTION</b>				
Mammography Screening	Date of mammogram - Results documented	50-74 yrs	Q 2 years	*90%
Colorectal Cancer Screening	- FOBT q year - Fecal immunochemical DNA test during the measurement period or 2 yrs prior - Flex sig q 5 years - Colonoscopy q 10 years	50-75 yrs	Test Dependent	*90%
Influenza Immunization	Date of immunization given - Given between flu season 10/1 - 3/31 - Immunization not given med reason/ refused	All pts	Annual	*90%
Tobacco Use: Screening & cessation intervention	Smoking status (y/n) - Cessation options provided if smoker	≥ 18 yrs	Annual	*92%
Screening for Depression & Follow up	- PHQ2 - PHQ9 if PHQ2 is positive - Document plan if positive	≥ 12 yrs	Annual	*90%
Statin Therapy for Prevention & Treatment of CVD	- Dx ASCVD - Dx DM-Statin tx when LDL ≥ 70 mg\dl - Any pt. with LDL >190 mg\dl or Pure Hypercholesterolemia	≥ 21 yrs	Annual	N/A
<b>AT RISK POPULATION</b>				
HbA1c Poor Control (inverse measure) Goal <9%	Lab results documented	18-75 yrs	Annual	*10%
HTN: BP Control Goal < 140/90	BP documented	18-85 yrs	Q visit	*90%
Depression Remission at 12mos	Dx of depression/dysthymia - PHQ9 documentation - Note if pt improved	12-17 or ≥ 18 yrs	Annual	N/A

Quality Measure	Measure Description	Data Source	Questions on CAHPS	90%tile- *Pending
<b>UTILIZATION MEASURES</b>				
Risk standardized all condition readmissions	Risk adjusted % of hospitalized patients readmitted within 30 days	Claims	N/A	*14%
All-cause unplanned admissions for patients with - Multiple Chronic Conditions	Unplanned hospital admissions for pts with ≥ 2 chronic conditions (AMI, Alzheimers/dementia, A Fib, CKD, COPD, Depression, HF, Stroke/TIA)	Claims	N/A	*41%
Ambulatory Sensitive Condition Acute Composite (AHRQ Prevention Quality Indicator PQI #91)	Number of discharges per 100 person years with a principal diagnosis of dehydration, bacterial pneumonia or urinary tract infection	Claims	N/A	*1.5%
<b>CAHPS</b>				
- Getting timely care - Appointments - Information	- Ease of scheduling urgent/routine care - Response to call to office - Ease of obtaining results	Patient Survey PressGaney	- Got urgent/routine care appt - Got answer to medical question - Visit began w/in 15 mins	*90%
How well providers communicate	- Provider listened - Explanations are easily understood - Treated with respect	Patient Survey PressGaney	- Explained things easily - Listened carefully-spent time - Knew important medical hx	*90%
Patients' rating of provider	Rating of 0-10 of provider	Patient Survey PressGaney	- Overall rating of provider	*90%
Access to specialists	- Ease of making appts w/ specialist - Specialist knew important info about pt	Patient Survey PressGaney	- Easy to get appt for specialist - Specialist knew medical hx	*90%
Health promotion and education	- Info provided to pt on preventing illness - Discussions included diet, activity, Rx, feeling depressed, pts health goals	Patient Survey PressGaney	- Discussed preventing illness healthy diet, exercise, health goals - Asked if sad, worried	*63%
Shared decision making	- Discussions include reasons why pt may not want specific Rx or tx and pt wishes regarding sharing info	Patient Survey PressGaney	- Discussed reason to take med - Discussed reason for surgery - Discussed sharing health info	*63%
Health status/functional status	- Pt rating of overall health, including mental health - Data from SF-36 and other required demographic data	Patient Survey PressGaney	- Pay for reporting	N/A
Stewardship of patient resources	Cost of medication discussed with patient	Patient Survey PressGaney		*33%
Courteous and Helpful Office staff	Helpfulness, courtesy and respectfulness of office staff	Patient Survey PressGaney		Pending
Care Coordination	Provider follow up	Patient Survey PressGaney		Pending