

# TELEMEDICINE VISITS

McLaren Health Plan (MHP) is closely monitoring and following all recommended guidelines surrounding the coronavirus (COVID-19) outbreak to ensure the health and safety of its members. This includes coverage for:

- **COVID-19 testing for members requiring the test with no cost-sharing to the member (procedure codes U0001, U0002)**
  - *MHP will accept these codes effective immediately for dates of service on or after Feb. 4, 2020*
- **Encouraging the use of telemedicine for all screening visits to determine if COVID-19 testing is warranted (and for routine visits where applicable until further notice)**

There are no preauthorization requirements for in-network providers who provide telemedicine services for MHP members. Bill modifier -GT with the appropriate office call to indicate a telemedicine service.

MHP has notified its members of the risks, symptoms and preventive measures about COVID-19 and have encouraged them to call their doctor first before going to the emergency room and to use telemedicine services when available. We've educated our employees, agents and employer groups and are taking all necessary precautions to ensure we are staying up to date with the latest information available from public health officials.

Our website, [www.McLarenHealthPlan.org](http://www.McLarenHealthPlan.org) is updated regularly with information about COVID-19 as it becomes available.

Please call our Customer Service team at 888-327-0671 (TTY: 711) if we can be of assistance or answer any questions. We're here to help.